**Benedict Agnes**

**Phone:** +353 30684315 **Email:** benedict.john14@gmail.com **LinkedIn:** ie.linkedin.com/in/benedict-agnes **GitHub:** Github.com/BenedictAgnes

**SUMMARY**

Aspiring young student with a problem-solving orientated mindset seeking internship opportunities in ICT. Highly motivated IT Mgt student who displays a willingness to learn and gain an understanding of today’s ICT environment. Interested in leveraging personal strengths such as teamwork and communication skills to make a positive contribution to your organization, while also gaining valuable industry knowledge.

**IT SKILLS**

* Confident developer in Java and Python.
* Can write SQL queries to intermediate level using Oracle 11G.
* Can design and create database schemas.
* Capable of designing developing websites using JavaScript, CSS and HTML5.
* Can analyse data using tools like Excel and Python.
* Can analyse and design systems using UML.
* Competent user of Windows and Linux Operating Systems in system administration.
* Design build and troubleshoot a network using routers and hubs using related tools.
* Configure a router using the Cisco IOS command set.
* Administer an Oracle 11G database server using Enterprise Manager and related SQL commands.
* Can write scripts in PowerShell and Python.
* Have used cloud environments like Azure during my course.

**EDUCATION & QUALIFICATIONS**

**2017 – to-date *BSc in IT Management (Hons)***

Technological University Dublin Tallaght Campus

**3rd Year Modules studied**

Data Analysis (**Result Pending**); Server-Side Web Development (**Result Pending**); Cloud Services & Disrupted Computing (**Result Pending**); Operating Systems (**Result Pending**); Advanced Routing & Switching (**Result Pending**); Big Data Technologies (**Result Pending);**

**2nd Year Modules studied**

IT Scripting and Automation**(D)**; Software Quality Assurance and Testing **(C+)**; Advanced Database Technologies **(C)**; Network Fundamentals **(B)**; Client-Side Web Development **(C+)**; Discrete Mathematics 2 **(B-)**; Project (**B+**); Data Administration and Analysis (**C+**); Routing & Switching Essentials(**C+**); Information Security (**C**); Management Science (**B**) IT Service Management (**D**);

**1st Year Modules studied**, Software Development 2 **(D);** Object Oriented System Analyses **(B);** Social Media Communications **(C+);** Statistics **(B);** Database Fundamentals **(C);** Operating System Fundamentals **(B+);** Software Development 1 **(A);** Computer Architecture **(B+);** Fundamentals of Interface and Web **(B+);** Business and Information System **(C+);** Discrete Mathematics 1 **(C);** Learning to Learn at 3rd Level **(B);**

**Significant Projects Undertaken**

**2nd Year Website/ E-Commerce Project**

**Description**

A team project involving the development of a website, where multiple users could transparently edit/modify remote files on Azure Devops if they were local files. Features included account authorization, Shopping basket, UI design, Functioning database, Different account permissions.

**Challenges faced:**

* Finding a solution for multiple users saving changes to the same file
* Making accounts and log in feature
* Developing a functional database
* Working as a team

**Technologies & Tools Used:**

HTML, Microsoft Visual Studio, Play framework, SQL, Java, Microsoft Azure.

**WORK EXPERIENCE**

**WM Bird Limited**

December 2018 – January 2018 Cashier at Kiosk

**Company Description:** They operate the funfair Funderland All over Ireland, Worked under pressure, and handled cash. Have experience dealing with troublesome customers.

**Stewarts Care** November 10th – 14th 2014 Intern / Work Placement **Company Description**: Stewards Care is an organization providing comprehensive community-based services to people with an Intellectual Disability. Worked in the IT department of Stewarts.

**Main Responsibilities**

Dealing with customers

Dealt directly with the customers, both face to face and via phone and e-mail working to document and resolve client queries.

Working as part of a team Working as a team and individually to solve and help staff with issues on campus, such as upgrading System OS, troubleshooting problems faced on the computer, also did work on excel and normal day to day jobs.

**INTERESTS & ACHIEVEMENTS**

Posts of responsibility

* + - Partook in the filming of the documentary of “Around the Block” RTE
      * Filmed a documentary that aired on RTE about children living in the new housing estate called Adamstown.

**Interests**

* + - Play basketball, but stopped due to shoulder injury
    - Enjoy exercising and going gym
    - Enjoy meeting and working with different people.
    - Passion for Music, Technology and Video Games.

**REFERENCES**

Available on request